Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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Date: 03.10.2013

No.26-4/2012-T&C-CM

Circular T&C-CM No. 45/13-14

Sub: Clarification on rationalization of national roaming tariff under postpaid and prepaid mobile services to comply with "The Telecommunication Tariff (Fifty Fifth Amendment) order, 2013 No. 3 of 2013"-reg.

Kindly refer to this office order of even No. dated 04.07.2013 and clarification dated 09.07.2013 vide which national roaming tariff was rationalized and new "RTP" & "RTP-FR" Plans were introduced under pre-paid and post-paid mobile services. Now, based on queries raised/ feedback received from field units /INs, the following clarifications / modifications are issued.

(i) Clarification with respect to Circular T&C-CM No.21/13-14 dated 09/07/2013 and circular T&C-CM No. 18/13-14 dated 04/07/2013:-

SI. No.	Clarification sought by Field Units / INs / Billing Centres	Clarification/modification
a)	Whether RTP-625, RTP-145 and RTP-FR-825 & RTP-FR-149 plans have CUG facility and what are the CUG charges in these plans?	Postpaid plan RTP 625 and RTP-FR 825 are to be withdrawn with immediate effect. The existing customers of the above mentioned plans are to be migrated to other postpaid plans after complying with TRAI guidelines. Yes, RTP-145 and RTP-FR-149 plans have CUG/VPN facility. For RTP-145 and RTP-FR - 149 plans, the CUG/VPN charges (Local / Zonal & National) are same as per Plan-175.
b)	Whether these plans are to be considered for "second lower plan as Add-on scheme or not?	No, second Add-on plan facility should not be extended to post paid plan RTP-145 and RTP-FR-149.

(ii) Clarification with respect to Circular T&C-CM No.38/13-14 dated 06/09/2013 & Circular T&C-CM No.29/13-14 dated 08/08/2013:-

SI. No.	Clarification sought by Field Units / INs / Billing Centres	Clarification/modification
a)	What will be the MRP of New Data STV in J&K circle issued vide Circular T&C- CM No.38/13-14 dated 06/09/2013?	The MRP of any STV (Voice /data /SMS /ISD /Combo) in J&K circle will be the same as applicable to rest of the circles, unless and until a different MRP for J&K circle is specified in the order/circular explicitly.

SI. No.	Clarification sought by Field Units / INs / Billing Centres	Clarification/modification
b)	Whether the revised unified data tariffs issued vide Circular T&C-CM No.38/13-14 dated 06/09/2013 & Circular T&C-CM No.29/13-14 dated 08/08/2013 will be applicable to EB customers and whether the existing customized data plans of EB customers is to be revised to new tariff of data plan/STVs under both prepaid and post paid?	The existing tariff offered to EB customers for data should remain applicable till the expiry of present contractual obligation /tender /agreement etc. The renewal of the current contractual obligation /tender /agreement after expiry, should be done in line with the Unified Data Tariff issued vide Circular T&C-CM No.38/13-14 dated 06/09/2013 & Circular T&C-CM No.29/13-14 dated 08/08/2013 or any subsequent order regarding unified data. The customer profile in case of EB customers may be retained as 2G/3G as per existing plan.

- 2. All other terms and conditions will remain the same.
- 3. This may be brought to the notice of all concerned for taking necessary action in this regard.
- 4. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
- 5. This circular is issued based on the approval of the Competent Authority in P&P-CM File No.3-72/2012/P&P-CM and ECT approval No.1288 dated 03.10.2013. Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on https://docs.nd.ndm.new.pp@gmail.com, hqcm.pp@gmail.com, hqcm.pp@gmail.com, hqcm.pp@gmail.com, hqcm.pp@gmail.com, hqcm.pp.gom, hqcm.pp.gom, hqcm.pp.gom, hqcm.pp.gom, hqcm.pp.gom, hqcm.pp.gom, <a hr

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To

All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT). for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10)OL Section -for Hindi version.
- 11) Guard file.

(Subrat Kumar Mohakud) Dy. Manager (T&C-CM)